



DFMWR Employee Recognition Program

Why This Program Matters

Great work doesn't go unnoticed! This program recognizes employees and teams who step up, support others, and deliver outstanding service.

Goal

Recognize and reward individual achievements and successes of DFMWR employees that exceed expectations and enable the organization to better achieve its mission.

Types of Awards

Caught in the Act Going the Extra Mile

Criteria: Employees caught in the act going the extra mile while still accomplishing their regular job responsibilities.

Award: \$100 cash or 4 hours time off

Customer's First Choice

Criteria: Nominations are taken from Interactive Customer Evaluation (ICE) comments submitted from the customer who identifies an employee(s) by name that provided outstanding customer service and going beyond what is expected.

Award: \$200 cash or 4 hours time off

Exceptional Employee of the Quarter

Criteria: Recipient must have demonstrated characteristics that resulted in successful mission accomplishment with consistent success with customers and improvement to DFMWR processes.

Award: Division: \$250 or 8 hours time off | DFMWR Winner: \$250 or 8 hours time off + crystal award

Exceptional Team of the Quarter

Criteria: Teams nominated for this award must have demonstrated characteristics that resulted in mission accomplishment with exceptional service above and beyond customer's expectations or improvement to DFMWR processes.

Award: Traveling Team Trophy + Team Certificate + 4 hours off for each team member

Bright Idea / Super Saver

Criteria: Recipient is chosen based on a suggestion resulting in a measured cost savings or cost avoidance to the organization, minimum of \$500 one-time cost or annually. Cost analysis must be submitted with nomination and approved by Division Chief.

Award: \$300 cash or 8 hours time off



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Luz Arroyo Spirit Award

Criteria: The Luz Arroyo Spirit Award honors the legacy of a cherished team member whose dedication, generosity, and positive spirit left a lasting impression on our organization. Luz exemplified what it means to serve others, consistently volunteering her time, stepping forward when help was needed, and offering steadfast support to her colleagues without hesitation. She was a trusted presence, deeply respected and relied upon by those around her. This award recognizes an employee who embodies the same spirit of selflessness, reliability, and commitment that Luz so naturally demonstrated.

Award: \$200 cash or 8 hours time off + crystal award

Process

All employees will be given a copy of the DFMWR Employee Recognition Program nomination form. Once nomination form is completed, it can be submitted via the following methods: Division Chief, Supervisor / Manager or usarmy.bragg.usag.mbx.dfmwr-training@army.mil

Recognition Timeline

1st Quarter: 1 Oct-31 Dec

2nd Quarter: 1 Jan-31 Mar

3rd Quarter: 1 Apr-30 Jun

4th Quarter: 1 Jul-30 Sep

Award Ceremony Schedule

The Family & MWR Employee Recognition Ceremonies are projected to take place during the following months. Specific dates will be finalized and published at the beginning of each nomination cycle:

1st Quarter: March

2nd Quarter: June

3rd Quarter: September

4th Quarter: December



Nomination Form

The Nomination Form can be found on the DFMWR Workforce Development page.

Network Access - <https://armyeitaas.sharepoint-mil.us/sites/IMCOM-ID-R-USAG-FtBragg/SitePages/DFMWR-Training-and-Workforce-Development.aspx>

Non-Network Access - <https://bragg.armymwr.com/programs/employee-portal>

