

Issue #	Issue Title	Issue Scope and Recommendation	Issue Status
1	Laser Eye Surgery	TRICARE currently covers laser eye surgery for service members but not for dependents	Unattainable
2	Eye Wear Coverage Plan for Family Members	Implement an optional optometry cost share plan with annual coverage	Forwarded to IMCOM
3	Casualty Assistance for Service Members	Establish an Army wide policy providing casualty assistance to service members after death of their immediate Family members	Forwarded to IMCOM
4	In-transit Visibility of Household Goods (HHG)	Require contracted Transportation Service Providers to provide Soldiers with tracking data of their HHG's shipment	Forwarded to IMCOM
5	Civilian Resident Eligibility at Department of Defense Education Activity (DODEA) Schools	Requires changes to Section 2164 of Title IX, United States Code, as well as Department of Defense Instruction 1324.26 to include all dependents of authorized installation housing residents	Forwarded to IMCOM Update: 7 Mar 16 This issue was not elevated to OACSIM/HQDA
6	CYSS Mission Status for Deployment – Related Benefits	Why is there a six-month break implemented for deployment-related benefits? With that policy in effect, it's possible for a Soldier to deploy for six months and receive no CYSS deployment-related benefits DURING the deployment.	Complete
7	Conceal Carry Restrictions	The current on-post policy limits the individuals travel and causes the individual to change their plans. The carrying of a concealed weapon on the installation is prohibited regardless of whether a state or county permit has been obtained.	Unattainable
8	Traumatic Servicemember's Group Life Insurance (TSGLI) Awareness	Create routine and sustainable briefings to educate Soldiers and Medical Providers on the TSGLI in order to provide accurate information and to assist qualifying service members	Forwarded to IMCOM
9	Smoking Area Near Walkways	There is no smoking within 50 feet from buildings; however, smoking areas are placed so that you cannot enter a building without walking right by or through the smoking areas.	Non-Issue, (Complete)
10	MyCAA for Retiree Spouses	Spouses of Retirees are often excluded from educational benefits. Allow retirees to transfer their GI Bill benefits to spouses and children after retirement.	Unattainable
11	State to State Provisional Certifications and Licensures	Military spouses in certain career fields may be required to complete additional prerequisites for employment in another state within their previously established career field. States should honor their education, experience, and credentials.	Unattainable
12	Green Light on Gruber Rd	On 3 Nov 2015 DPW restriped the pavement markings on existing Knox St southbound "thru – right turn" lane to a "right turn" lane only movement with simple pavement marking revisions.	Complete
13	DECA Privileges for Dependents	The commissary does not determine what privilege's the customer receives; that is determined by the sponsor. At the bottom of the Dependent ID card inside the box that reads "Authorized Patronage" the word "Commissary" has to be typed inside that box to be allowed shipping privileges	Complete
14	School Bus Transportation	Pine Forest High School does not have a school bus to transport the kids from on post to school daily	Non-Issue, (Complete)
15	PT Head Gear	Soldiers are not currently authorized to wear head gear during PT. Allow soldiers to wear Army issued and/or approved performance ball caps during outdoor PT.	Non-Issue, (Complete)

16	Drive-Through Pharmacies	Many patrons needing medications are mothers with deployed spouses, who often have sick children. Having a drive through pharmacy would make the use of Fort Bragg Pharmacies more appealing, convenient and would possibly decrease spreading germs or infections.	Track locally through the CRWG meetings. Update 18 Feb 2016: Reviewed at CRWG and this remains 'Active' Update 19 May 2016: Project is on schedule Aug 2016 project is due to be complete by the end of the year, remains active..Update 11/2016: No changes to the target open date. Remains 'active' Updated 02/17 The pharmcy is open for buisness earlier this year. This issue is Complete.
17	Availability of 24-hour Childcare Center	CYSS childcare centers are not open during nontraditional hours for certain roles, i.e. food service, emergency services, operations, etc. Nontraditional hours personnel are restricted to only using Family Child Care providers, and are not afforded the option of using center-based care.	Track locally through the CRWG meetings. Update 18 Feb 2016-Reviewed at CRWG and this Issue remains Active' Update 19 May 2016: Reviewed and this issue remains active Aug 2016 deamed unattainable after statistical data from other installations and the limited resources currently available.
18	Flight Line Park	Flightline Park was closed in FY14 due to failure of a safety inspection.	Complete (already a Town Hall Issue # 13-15)
19	Safety Precautions around Parks	A parent is concerned that some of our parks are near roadways with no safety barrier to stop children wandering too closely to the road or woods line if not properly supervised.	Track locally through the CRWG meetings Update 18 Feb 2016: Reviewed at CRWG and this remains 'Active' Update 19 May 2016 Reviewed and this issue is now Complete Aug 2016 after onsite safety inspections the park this is not a true issue. Complete
20	Exceptional Family Member Program (EFMP) Eligibility Notification	Implement procedures that ensure Family members are informed, enrolled and eligibility annotated in medical records upon being diagnosed with an EFMP qualifying condition with their Direct Healthe Care Provider	Forwarded to IMCOM
21	CYSS Proof of Income Requirement	CYSS Families are required to provide proof of income for registration (mandatory). If families are restricted to DoD users and don't want to show proof of income she should be allowed to opt to be listed in the highest income bracket and not be requires/force to show how much they make.	Complete
22	DoD Civilian Access to DECA /AAFES	Why are the DoD Civilian employees who spend their entire careers not allowed commissary (DECA) and/or PX (AAFES) privileges?	Non-Issue, (Complete)
23	Mandatory Civilian Employee Training	Expand the current mandatory classroom training topics to employee benefits, financial decisions and planning for retirement	Forwarded to IMCOM
24	Clearing Papers	It is mandatory for all Soldiers, E-5 and below, to clear the First Sergeant Barracks Program (FSBP). The DA Form 137-2 (Installation Clearing Record) does not state who the point of contact is for this action and Soldiers waste time and energy asking, calling and driving around post to locate this individual.	Complete

25	Lack of Leadership Oversight in the Barracks	Unit leadership are not engaged in the living habits or conditions of their soldiers who reside in the barracks. For example, they have pets, they smoke in their rooms, they store garbage in closets instead of taking to the dumpster, they use unauthorized cooking devices. There is a lack of caring and pride in where they live.	Complete
26	Speedbumps	Speed bumps would slow the traffic but as residents we would like for those working on the other side of Normandy to respectfully go around our neighborhood rather than use it as a cut through.	Non-Issue, (Complete)
27	Spouse MRT's	Spouse Master Resilience Trainers (SMRTs) being underutilized. SMRTs, especially in their own units are not being used effectively.	Non-Issue, (Complete)
28	Family Readiness Liaisons	The FRL's are not motivated by the desire to help Families and Command team like FRsAs or even FRG Volunteers are motivated. They are 'volun-told' to do a job on top of their other duties and the FRG Volunteers are the ones who pay the price	Complete
29	Fundraising Limited to on Post Only	A Family member who is a member of the FRG and resides off-post inquired as to whether she and other FRG members could hold a yard sale off-post.	Complete
30	Youth Limit for Iron Mike Award	Youth under the age of 10 are not able to be nominated for the Iron Mike. It is suggested that Child, Youth and School Services re-energize their youth volunteer program for the younger children.	Non-Issue, (Complete)
31	VMIS Difficulties in Logging Hours	Update current system to reflect current technological advancements to include ease of use and mobile applications	Forwarded to IMCOM
32	Resilience Training for Families	Resilience training for Families doesn't get out to Families because Soldiers view it as another required training. Resilience training 'punch cards' – allowing service members and their families an incentive to attend resilience sponsored trainings.	Dec 2016-Track locally through the CRWG meetings; Update 18 Feb 2016-Reviewed at CRWG and this remains 'Active' Update 19 May 2016 -reviewed and this is Unattainable Aug 2016 There is no statistical date that states a need or desire for this. Complete
33	Resilience Training for Middle School Students	Fort Bragg Schools has provided and continues to provide resiliency training at both middle schools	Complete
34	Wait Times for Medical Care	This issue has been addressed, but is monitored continually. WAMC abides by the Access to Care (ATC) OPOrDS and the Patient Centered Medical Home models, allowing for 24 hour turn around for Acute Care Appointments and Future Appointments for anything greater than 24 hours	Complete
35	Funding for Officer Uniforms	Funding for Officer new uniforms	Duplicate Issue as Issue #36
36	Pay Allotment for Officers	With the continually changing uniforms, Officers are having to pay out of pocket for new uniforms	Complete
37	DODEA School Enrollment for Surviving Military Children	DOD Housing has eliminated the one year time limit for Surviving Families to live in DOD housing and now offers Surviving Families members the option to move on post but Title 10 prohibits Surviving children of noncombat deaths to utilize DODEA schools though the reside on the installation	Included in Issue 15-05
38	Automatic Transfer FECA Recipients to the Social Security System	Create a reform proposal to transfer FECA recipients to the Social Security System. The end result of the transfer to Social Security System would be closer to what the individual retirement benefit would have been after a career of service.	Forwarded to IMMCOM. Update Jan 2016: Atlantic Region has determined this is 'Unattainable'
39	PX Marking and Names	Fort Bragg has two commissaries dubbed "north" and "south." But they are not marked as such in their signs. The problem is that people go years living on Fort Bragg never quite sure which is which	Non-Issue, (Complete)

40	Access Control Point Gate Signs	Many of the gates on Fort Bragg close at 8 PM. Spouses that attend events on post (who only go on post a few times a year) leave the event and find it difficult to find their way off post.	Complete
41	Medical Database	Medications are not tracked in a database. This is especially problematic when referred to a specialist off post and they prescribe medication, Military providers reconcile patient medications at every visit, to include over the counter products and/or items purchased outside of health insurance, when disclosed by the patient;	Non-Issue, (Complete)
42	Volunteer Access to Post	Fort Bragg has an existing policy established to assist volunteers with long term access to the installation in support of installation volunteer programs. FB Memo 190-13 dtd 6 June 2014, page 5, covers Sponsorship requirements for the long term (1-3 years) Automated Installation Entry access card.	Complete
43	Soldiers SSN used in Evaluation Entry System (EES)	The requirement for Social Security Numbers (SSNs) to be placed on the evaluations will be eliminated and that social security numbers will be replaced with a Department of Defense (DOD) identification number	Complete
44	Voluntary Services Incentive/Service Member Benefit Payback	Soldiers who accepted VSI/SSB claim to have not been told that if they re-entered military service later as AC, NG or Reserve, they would be required to “pay back” their VSSI/SSB prior to receiving any retirement.	Complete
45	Acknowledgement Voluntary Services Incentive/Service Member Benefit	Soldiers who accepted VSI/SSB claim they were not told that if they re-entered military service at the later as AC, NG or Reserve, they would be required to “pay back” their VSSI/SSB prior to receiving any retirement.	Complete
46	USAR Volunteer Advisory Council	USAR volunteers do not have a formal volunteer council in place to present needs, discuss issues, and plan appropriate training in cooperation with the Army Reserve Family Program Directorate (ARFPD) staff.	Complete, Refer to USAR AFAP
47	Lodging In Kind for Reserve Component	The current cut back on the use of lodging in Kind (LIK) and Inactive Duty Training Travel Reimbursement Program (IDT-TRP) funds to Soldiers traveling to their unit of assignment jeopardizes the ability to carry out missions.	Complete, Refer to USAR AFAP
48	Employee TRICARE Reserve Select	National Guard and Reserve Soldiers, who are GS employees or in Military Technician status are excluded from eligibility for any Tricare option.	Track locally through the CRWG meetings; Update 18 Feb 2016-Reviewed at CRWG and this Issue is 'Unattainable'
49	USAR Volunteer Tracking	The USAR has executed a contract for the development of an automated volunteer tracking system and this system should be available in FY 16 for all USAR volunteers.	Complete
50	Welcome Packet for New Soldier (Assesionees) and Families	The first impression and experience in the Army for a new Soldier and if applicable, the spouse, can be an overwhelming experience. provided a “Welcome to the Army” packet to new Soldiers/ Spouses: a disc and hard copy welcome packet for the assesionees Soldier and Family Member with information from USARC and ARFP	Complete
51	Funding for USAR Soldier Travel to Physical Evaluation Board (PEB) or Medical Board Formal Hearing	Unit Commanders do not have a separate funding source for USAR Soldier travel to PEB or Medical Board formal hearings. The Unit Commander’s travel fund is the funding source for travel to training to meet mission, Military Occupational Specialty (MOS), and certification requirements.	Complete
52	Chaplain Support for US Army Reserve Soliders	The USAR cannot order Soldiers to units beyond 100 miles from their home of record. Providing travel funds and lodging in kind for monthly battle assemblies may help alleviate vacancies. The USAR is ready and willing to fill the current vacancies	Complete

53	Post/Base Access Card for Gold Star Spouses	OPRORD 13-084 Unescorted Installation Access for Gold Star Family Members dated 25Feb13 gives specifics for Gold Star Families to receive a DA1602 ID card now called Installation Gold Star card.	Complete
54	Public Broadcast System, American Forces Network from Ft Bragg, NC	Bragg TV is not operational at this time due to a loss of signal from DOD's The Pentagon Channel	Complete
55	Inclusive Resilience Training Program for Army Reserve	Annually, the CSF2 Training Center publishes a long range training calendar with scheduled CSF2 training events such as Master Resilience Trainer (MRT) Level 1 Classes, Deployment Cycle Resilience Training (DCRT), Executive Resilience and Performance Course (ERPC) and other CSF2 training offerings.	Complete
56	Digital Training Management System	New leader and annual unit trainings on Family Advocacy issues are mandated in the AR 608-18 and are inspect-able items during unit ORA inspections but are not tracked in the Digital Training Management System (DTMS),	Non-Issue, (Complete)
57	Mandatory On Post Housing for Lower Income Soldiers	Army Regulation 420-1 paragraph 3-16(k) prohibits mandatory assignment of Service Members to Government Housing except in overseas areas. All residents of Fort Bragg family housing receive a BAH entitlement and select to live in a Corvias-managed home just as all Service Members residing off-post have chosen to utilize their BAH entitlement to reside off of the installation.	Complete
58	CYSS Criteria for Surviving Children	Per the SY14-15 Army Child & Youth Fee Policy Operation Guidance, "Surviving Spouse of Fallen Warriors will receive Deployment Support Services regardless of the circumstances surrounding the Service Members death."	Complete
59	Legal Assistance for Retirees	While the legal assistance office generally provides notarial services there are some types of documents the office will not notarize. Notarizing an out of state document when the attorney is not the attorney of record can create a host of legal issues. In some cases, notarial services may not meet the court and filing requirements of the state.	Complete
60	Tax Relief on Unearned Income for Surviving Military Children	Redact or amend applicable laws pertaining to child taxes for surviving children of Armed Forces Service Members whose death occurred during military service	Forwarded to IMCOM
61	Forced TRICARE Transition for Surviving Spouses.	Out of pocket medical costs significantly increase after the three years following a service member's death due to the forced TRICARE transition from active duty to retiree status. Payment of enrollment fees, copays, deductibles and a lower priority for service creates additional hardships for surviving spouses	Track locally through the CRWG meetings. Update 18 Feb 2016: Reviewed at CRWG. Issue is 'Unattainable'
62	Command Resources for Dealing with Domestic Abuse	There are known issues with violent offenders in the Army. There are many limits on how commands can handle or identify potential repeat offenders.	Non-Issue, (Complete)
63	Paternity Leave Extension for Married Active Duty Soldiers	Increase non-chargeable paternity leave for married active duty Soldiers to 14-21 day	Forwarded to IMCOM
64	Wounded Warrior Parking	Wounded Warriors with temporary medical conditions and mobility limitations face additional hardships, and require direct access from their vehicles to facilities. Not all ill, injured and wounded Soldiers meet the criteria for permanent handicapped parking placards.	Track locally through the CRWG meetings. Update 18 Feb 2016: Reviewed at CRWG. Issue is 'Active' Update 19 May 2016 - reviewed and this remains active Aug 2016 deemed unattainable as written and can be resubmitted through the process