



DFMWR Employee Recognition Program



Why This Program Matters

Great work doesn't go unnoticed. This program recognizes employees and teams who step up, support others, and deliver outstanding service.

Goal

Recognize and reward individual achievements and successes of DFMWR employees that exceed expectations and enable the organization to better achieve its mission.

Types of Awards

Caught in the Act Going the Extra Mile

Criteria: Employees caught in the act going the extra mile while still accomplishing their regular job responsibilities and are in good standing within the organization.

Award: \$50 cash or 2 hours time off

Customer's First Choice

Criteria: Nominations are taken from Interactive Customer Evaluation (ICE) comments submitted from the customer who identifies an employee(s) by name that provided outstanding customer service and going beyond what is expected.

Award: \$100 cash or 4 hours time off

Exceptional Employee of the Quarter

Criteria: Recipient must have demonstrated characteristics that resulted in successful mission accomplishment with consistent success with customers and improvement to DFMWR processes.

Award: Division: \$150 or 4 hours time off | DFMWR Winner: \$200 or 8 hours time off

Exceptional Team of the Quarter

Criteria: Teams nominated for this award must have demonstrated characteristics that resulted in mission accomplishment with exceptional service above and beyond customer's expectations or improvement to DFMWR processes. Quarterly

Award: Traveling Team Trophy & Certificate

Bright Idea / Super Saver

Criteria: Recipient is chosen based on a suggestion resulting in a measured cost savings or cost avoidance to the organization, minimum of \$500 one-time cost or annually.

Award: \$200 cash or 8 hours time off

Luz Arroyo Spirit Award

Criteria: The Luz Arroyo Spirit Award honors the legacy of a cherished team member whose dedication, generosity, and positive spirit left a lasting impression on our organization. Luz exemplified what it means to serve others, consistently volunteering her time, stepping forward when help was needed, and offering steadfast support to her colleagues without hesitation. She was a trusted presence, deeply respected and relied upon by those around her. This award recognizes an employee who embodies the same spirit of selflessness, reliability, and commitment that Luz so naturally demonstrated.

Award: \$200 cash or 8 hours time off



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Process

All employees will be given a copy of the DFMWR Employee Recognition Program nomination form. Once nomination form is completed, it can be submitted via the following methods: Division Chief, Supervisor / Manager or usarmy.bragg.usag.mbx.dfmwr-training@army.mil

Recognition Timeline

1st Quarter: 1 Oct-31 Dec

2nd Quarter: 1 Jan-31 Mar

3rd Quarter: 1 Apr-30 Jun

4th Quarter: 1 Jul-30 Sep

Award Ceremony

1st Quarter: March**

2nd Quarter: May**

3rd Quarter: September**

4th Quarter: December**

**Date: TBD

Nomination Form

Nomination Form can be found on the DFMWR Workforce Development page.

Network Access - <https://armyeitaas.sharepoint-mil.us/sites/IMCOM-ID-R-USAG-FtBragg/SitePages/DFMWR-Training-and-Workforce-Development.aspx>

Non-Network Access - <https://bragg.armymwr.com/programs/employee-portal>